

# Steve Panhorst

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panhorst.net, L.L.C.  
<http://www.panhorst.net/>

**Objective** To help people by providing technology consulting services including technology product management (network, server, desktop, laptop, tablet and smartphone hardware and software evaluation, recommendation, installation, configuration, upgrades and maintenance), technology vendor management, web development, and custom programming.

**Education** B. S., Computer Science (3.72/4 GPA, Magna Cum Laude) University of Missouri-Rolla  
Minor in Mathematics 12/1988

## Technical Skills Summary

Languages: ASP/VBScript, HTML, Java/JavaScript, C, COBOL

Databases: Oracle, SQL Server, DB2, Access

Operating Systems: Windows 10/8/7/Vista/XP/2000/NT/ME/98/95/3.1, Mac OS X, iOS, Android, Windows Server, MVS/ESA, OS/2, DOS

Hardware: Intel-based servers/desktops/laptops, tablets, smartphones, Cable/DSL modems, wireless routers, wireless access points, wireless bridges, switches, Sun, IBM Mainframe

Architectures: Web/Cloud/VPN, Client/Server, Mainframe

Phases: Requirements Gathering/Analysis, Conceptual Design, Detailed Design, Applications Development/Testing, Applications Maintenance

Roles: IT Manager, Enterprise Technical Architect, Project Manager, Technical Architect, Team Leader, Network/Performance Analyst, Systems Analyst, Programmer/Analyst, Business Analyst, Trainer

<b>Employment Summary</b>	<u>Technology Manager / Web Developer</u>	panhorst.net, L.L.C.	1/2001 – present
	<u>Technical Architect/Manager, Regional Director</u>	TAJ Technologies	11/1999 – 1/2001
	<u>Technical Architect/Manager, Programmer/Analyst</u>	Andersen Consulting	1/1989 – 10/1999
	<u>Programmer/Analyst</u>	Black & Veatch	5/1988 – 8/1988

## Selected Clients, Roles, Projects, and Technologies

panhorst.net, L.L.C. (for over 170 entities): Technology Manager

- Performed technology product management (device hardware and software evaluation, recommendation, installation, configuration, upgrades, and maintenance), technology vendor management, and custom programming 1/2001 – present

panhorst.net, L.L.C. (for over 50 entities): Web Developer

- Designed/built/maintained web sites, utilizing ASP/VBScript, HTML/CSS, JavaScript, SQL Server, Access, and IIS 1/2001 – present

Andersen Consulting (for the United States Postal Service): Technical Architect/Manager

- Identified an appropriate retail technology solution for the 15,000 smallest Post Offices, enabling additional products and services for remote customers and improved nationwide reporting, utilizing Windows PCs with several peripherals and an integrated suite of software packages 8/1998 – 5/1999

Andersen Consulting (for American Express): Technical Architect/Manager, Programmer/Analyst

- Designed, assessed the development effort, and established programming standards for numerous enhancements to the TRIUMPH card processing software package, built in COBOL on an IBM Mainframe 1/1996 – 7/1998
- Led a department of 35 software developers of financial advisory tools porting more than 30 applications to Windows; participated in applications development and testing in C

Andersen Consulting (for Banc One Mortgage): Technical Architect/Manager, Programmer/Analyst

- Designed the technical and application architectures, performed data modeling and data design tasks, created, maintained, and performance tuned the Oracle database, programmed key C modules, and co-managed all development phases for a custom business system which: 1/1993 – 11/1995
  - Utilizes Visual Basic, PCs, laptop computers, Windows, C, OS/2, Oracle, Sun, Solaris, RS/6000, and AIX
  - Was the industry's first comprehensive client/server mortgage origination system
  - Was at one time in use by six of the fifteen largest mortgage-banking companies in the United States

Andersen Consulting (for Caterpillar): Project Leader, Programmer/Analyst

- Designed, programmed, and pilot-tested a client/server order entry system for deployment to the client's worldwide dealer parts network; the system utilizes C, PCs, OS/2, COBOL, DB2, IBM Mainframe, MVS/ESA, and CICS 5/1989 – 12/1992
- Co-designed, programmed, tested and implemented numerous components of a knowledge-based system to simulate the decision-making of warehouse storage controlmen, utilizing COBOL, DB2, IBM Mainframe, MVS/ESA, and CICS

## Other Experience & Training

- Taught four and attended fourteen technical and non-technical courses at corporate training centers